



Packaging-free Fulfilment in HKTVMall

HKTVMall implemented a packaging-free policy at its automated fulfilment centre. Instead of using disposable materials to pack the orders, all ambient supermarket products sold directly by HKTVMall will be delivered in reusable plastic boxes, which aims to reduce waste.

All reusable plastic boxes will be returned to the fulfilment centre after delivery. The plastic boxes will be sterilized and reused in other order fulfilment.